

# SHB 2770 Rulemaking - "Disclosure Summary" Comments

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**Comments:**

I just saw the new disclosure form we are going to be required to send our customers stating fees, etc. On the surface the form is not the issue. The issue is that customers are being OVER disclosed. To date we are required to send out a total of 26+ pages of various state and federal disclosures (not including the charm booklets). Most of my customers don't even read them (even though encouraged to) due to the volume of pages. Adding another disclosure is not going to fix the issue at all. You can't sit down with a customer, take them by the hand and make sure they read all of those pieces of paper. Until the customer accepts that as their responsibility sending 1 pages or 100 is not going to change things.