ORDER SUMMARY – Case Number: C-12-1002

| Name(s): | Kevin Gardner Inc. dba Snohomish Mortgage Company Kevin E. Gardner Laura L. LaCombe | | | | | |
|-----------------------------------|---|---|---|------------------------------|--|--|
| | | | | | | |
| | Laura L. LaCo | ombe | | | | |
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| Order Number: | C-12-1002-13 | -CO01 | | | | |
| Effective Date: | July 9, 2013 | July 9, 2013 | | | | |
| License Number: | DEI: 29631 N | NMLS ID: 121366 | (Kevin Gardner | Inc) | | |
| Dicense Number. | | NMLS ID: 123231 | • | • | | |
| | | 95754 (Laura L. L | • | - / | | |
| Or NMLS Identifier [U/L] | (Revoked, suspended | , stayed, application denied of st specifically note the endin | or withdrawn) | | | |
| License Effect : | | ears subject to 2 ex | | | | |
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| Not Apply Until: | | | | | | |
| Not Eligible Until: | | | | | | |
| Tiot English Chim. | | | | | | |
| Prohibition/Ban Until: | | | | | | |
| Investigation Costs | \$1,152 | Due | Paid | Date | | |
| investigation Costs | \$1,132 | Duc | $\bigvee_{i=1}^{n} Y \bigcap_{i=1}^{n} N$ | 6/24/13 | | |
| | | | | | | |
| Fine -1 | \$7,500 | Due | Paid | Date | | |
| | | | Y N | 6/24/13 | | |
| Fine - 2 | \$7,500 | Due 1/9/14 | Paid | Date | | |
| Fine - 2 | Ψ1,500 | Duc 1/9/14 | $\bigcap_{i=1}^{n} Y \boxtimes N$ | Date | | |
| | | 1 | | | | |
| Restitution | \$5,394.51 | Due | Paid | Date | | |
| | | | X Y N | 6/24/13 | | |
| Judgment | \$ | Due | Paid | Date | | |
| oudgment | Ψ | Buc | Talla | Dute | | |
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| Satisfaction of Judgment | | ☐ Y ☐ N | | 1 | | |
| | No. of Victims: | 3 | | | | |
| | v icuiiis: | | | | | |
| Comments: MB license revocatio | | | exams. Fine of \$15,0 | 000 split - \$7,500 due upon | | |
| entry of CO and remaining \$7,500 |) due within 6 month | s of entry of CO. | | | | |
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STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

Enforcement Unit Division of Consumer Services Dept. of Financial Institutions

IN THE MATTER OF DETERMINING Whether there has been a violation of the Mortgage Broker Practices Act of Washington by:

KEVIN GARDNER, INC. d/b/a SNOHOMISH MORTGAGE COMPANY,

KEVIN E. GARDNER, 50% Owner and Designated Broker,

LAURA L. LACOMBE, 50% Owner, and TIMOTHY CHIANGPRADIT, Loan Originator,

Respondents.

No.: C-12-1002-13-CO01

CONSENT ORDER AS TO KEVIN GARDNER, INC. d/b/a SNOHOMISH MORTGAGE COMPANY, KEVIN E. GARDNER, and LAURA L. LACOMBE

COMES NOW the Director of the Department of Financial Institutions (Director), through his designee Deborah Bortner, Division Director, Division of Consumer Services, and Kevin Gardner, Inc. d/b/a Snohomish Mortgage Company (Respondent Snohomish Mortgage), Kevin E. Gardner, 50% owner and Designated Broker (Respondent Gardner), Laura L. LaCombe, 50% owner (Respondent LaCombe), and finding that the issues raised in the above-captioned matter may be economically and efficiently settled solely as they relate to Respondents Snohomish Mortgage, Gardner, and LaCombe, agree to the entry of this Consent Order. This Consent Order is entered pursuant to chapter 19.146 of the Revised Code of Washington (RCW), and RCW 34.05.060 of the Administrative Procedure Act, based on the following:

AGREEMENT AND ORDER

The Department of Financial Institutions, Division of Consumer Services (Department) and Respondents Snohomish Mortgage, Gardner, and LaCombe have agreed upon a basis for resolution of the matters alleged in Statement of Charges No. C-12-1002-12-SC01 (Statement of Charges), entered March 14, 2013, (copy attached hereto) solely as they relate to Respondents Snohomish Mortgage, Gardner, and LaCombe. Pursuant to chapter 19.146 RCW, the Mortgage Broker Practices

Act (Act) and RCW 34.05.060 of the Administrative Procedure Act, Respondents Snohomish Mortgage, Gardner, and LaCombe hereby agree to the Department's entry of this Consent Order and further agree that the issues raised in the above-captioned matter may be economically and efficiently settled by entry of this Consent Order solely as they relate to Respondents Snohomish Mortgage, Gardner, and LaCombe. The parties intend this Consent Order to fully resolve the Statement of Charges solely as they relate to Respondents Snohomish Mortgage, Gardner, and LaCombe.

Based upon the foregoing:

- A. Jurisdiction. It is AGREED that the Department has jurisdiction over the subject matter of the activities discussed herein.
- B. Waiver of Hearing. It is AGREED that Respondents Snohomish Mortgage, Gardner, and LaCombe have been informed of the right to a hearing before an administrative law judge, and hereby waive their right to a hearing and any and all administrative and judicial review of the issues raised in this matter, or of the resolution reached herein. Accordingly, Respondents Snohomish Mortgage, Gardner, and LaCombe, by their signatures below, withdraw their application for an adjudicative hearing contesting the Statement of Charges before the Office of Administrative Hearings.
- C. No Admission of Liability. It is AGREED that Respondents Snohomish Mortgage, Gardner, and LaCombe neither admit nor deny any wrongdoing by entry of this Consent Order.
- D. Stayed License Revocation. It is AGREED that Respondent Snohomish Mortgage's license to conduct business as a mortgage broker is subject to revocation. It is further AGREED that said revocation shall be stayed for a period of two (2) years, and that Respondent Snohomish Mortgage shall be subject to compliance examinations during the two (2) year stayed revocation to be conducted by the Department at the Department's discretion following five (5) business days' written notice to Respondent Snohomish Mortgage and pursuant to the requirements of WAC 208-660-510

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(not to exceed one compliance examination per calendar year). Respondents Snohomish Mortgage, Gardner, and LaCombe AGREE to pay all costs associated with these examinations within 30 days of receipt of an invoice. Respondents Snohomish Mortgage, Gardner, and LaCombe further AGREE to promptly respond to and address any and all issues, if any, identified in the compliance examinations to the satisfaction of the Department. It is further AGREED that if the Department does not seek to lift the stay and impose the revocation within the two (2) year stay period, said revocation will be deemed withdrawn without further action being required by either party.

E. Lifting of Stay and Imposing Revocation. It is AGREED that:

- 1. If as a result of either compliance examination set forth above the Department determines that Respondent Snohomish Mortgage has not complied with the Act to a degree sufficient to warrant revocation, and the Department accordingly seeks to lift the stay and impose the revocation set forth in section D above, the Department will first notify Respondent Snohomish Mortgage in writing of its determination.
- 2. The Department's notification will include:
 - a. A description of the alleged noncompliance;
 - b. A statement that because of the noncompliance, the Department seeks to lift the stay and impose the revocation;
 - c. The opportunity for Respondent Snohomish Mortgage to contest the Department's determination of noncompliance in an administrative hearing before an ALJ of OAH; and
 - d. A copy of this Consent Order. The notification and hearing process provided in this Consent Order applies only to this Consent Order. It is solely provided in the event Respondent Snohomish Mortgage chooses to contest the Department's determination of noncompliance.
- 3. Respondent Snohomish Mortgage will be afforded ten (10) business days from the date of receipt of the Department's notification to submit a written request to the Department for an administrative hearing to be held before an Administrative Law Judge (ALJ) from the Office of Administrative Hearings (OAH).
- 4. Respondent Snohomish Mortgage, in addition to its request for hearing, may provide a written response to include any information pertaining to the alleged noncompliance.

- 5. The administrative hearing shall be expedited and follow the timing and processes described in this Consent Order.
- 6. If requested, the hearing will be held within 15 business days (or as soon as the schedule of the ALJ permits) from the due date for Respondent Snohomish Mortgage's request for hearing or from the date of receipt of Respondent Snohomish Mortgage's timely request for hearing, whichever is sooner. The parties will accommodate the prompt scheduling of the hearing.
- The scope and issues of the hearing are limited solely to whether or not Respondent Snohomish Mortgage is in violation of the Act to a degree sufficient to warrant license revocation.
- 8. At the conclusion of the hearing, the ALJ will issue an initial decision. Either party may file a Petition for Review with the Director of the Department.
- 9. If Respondent Snohomish Mortgage does not request the hearing within the stated time, the Department will immediately revoke Respondent Snohomish Mortgage's mortgage broker license and pursue whatever action it deems necessary to enforce the revocation.
- F. Compliance. It is AGREED that Respondent Snohomish Mortgage has implemented and will utilize for the duration of the stay period a Quality Assurance Plan which requires a presubmission and post-closing compliance review on all files. It is further AGREED that Respondent Gardner will engage an independent contractor consultant to perform post-closing compliance audits consistent with industry standards.
- G. Fine. It is AGREED that Respondents Snohomish Mortgage, Gardner, and LaCombe shall pay a fine to the Department in the amount of \$15,000. The amount of \$7,500, in the form of a cashier's check made payable to the "Washington State Treasurer," shall be paid upon entry of this Consent Order. The remaining \$7,500 shall be paid within six (6) months of the date of the entry of this Consent Order and shall also be in the form of a cashier's check made payable to the "Washington State Treasurer." If the remaining amount is not paid timely, Respondents Snohomish Mortgage, Gardner, and LaCombe will be in breach of the Consent Order for non-payment and the stay of revocation shall be lifted in the manner set forth in section D above. The Department will DEPARTMENT OF FINANCIAL INSTITUTIONS

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notify Respondents Snohomish Mortgage, Gardner, and LaCombe of the breach and its intention to impose the revocation. Respondents Snohomish Mortgage, Gardner, and LaCombe will have ten (10) business days from the date of receipt of the Department's notification to submit a written request to the Department for an administrative hearing to be held before an ALJ from the OAH. The scope and issue of the hearing will be limited solely to whether or not payment was timely received. At the conclusion of the hearing, the ALJ will issue an initial decision. Either party may file a Petition for Review with the Director of the Department. If Respondent Snohomish Mortgage does not request the hearing within the stated time, the Department will immediately revoke Respondent Snohomish Mortgage's mortgage broker license and pursue whatever action it deems necessary to enforce the revocation.

- H. Restitution. It is AGREED that Respondents Snohomish Mortgage, Gardner, and LaCombe have paid restitution totaling \$5,394.51 to the three (3) borrowers identified in Appendix A of the Statement of Charges.
- I. Investigation Fee. It is AGREED that Respondents Snohomish Mortgage, Gardner, and LaCombe shall pay to the Department an investigation fee of \$1,152, in the form of a cashier's check made payable to the "Washington State Treasurer," upon entry of this Consent Order. The initial \$7,500 Fine and the Investigation Fee may be paid together in one cashier's check of \$8,652 made payable to the "Washington State Treasurer."
- J. Records Retention. It is AGREED that Respondent Snohomish Mortgage, its officers, employees, and agents shall maintain records in compliance with the Act and provide the Director with the location of the books, records and other information relating to Respondent Snohomish Mortgage's mortgage broker business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act.

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PO Box 41200

(360) 902-8703

K. Authority to Execute Order. It is AGREED that the undersigned have represented and warranted that they have the full power and right to execute this Consent Order on behalf of the parties represented.

L. Non-Compliance with Order. It is AGREED that Respondents Snohomish Mortgage, Gardner, and LaCombe understand that failure to abide by the terms and conditions of this Consent Order may result in further legal action by the Director. In the event of such legal action, Respondents Snohomish Mortgage, Gardner, and LaCombe may be responsible to reimburse the Director for the cost incurred in pursuing such action, including but not limited to, attorney fees.

M. Voluntarily Entered. It is AGREED that the undersigned Respondents Snohomish Mortgage, Gardner, and LaCombe have voluntarily entered into this Consent Order, which is effective when signed by the Director's designee.

N. Completely Read, Understood, and Agreed. It is AGREED that Respondents Snohomish Mortgage, Gardner, and LaCombe have read this Consent Order in its entirety and fully understand and agree to all of the same.

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RESPONDENTS:

Kevin Gardner, Inc. d/b/a Snohomish Mortgage Company

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Kevin E. Gardner 50% Owner and Designated Broker



50% Owner

| Kevin E. Gardner |
|-------------------|
| Individually |
| CONSENT ORDER |
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Kevin Gardner, Inc. d/b/a Snohomish Mortgage Company, Kevin E. Gardner, and Laura L. LaCombe

6/10/13

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| 2 | Laura L. LaCombe Date |
| 3 | Individually |
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| 5 | Andrew G. Yates, WSBA No. 34239 Lane Powell, PC |
| 6 | Attorney for Respondents |
| 7 | DO NOT WRITE BELOW THIS LINE |
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| 9 | THIS ORDER ENTERED THIS DAY OF, 2013. |
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| 11 | DEBORAH BORTNER |
| 12 | Director, Division of Consumer Services Department of Financial Institutions |
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| 14 | Presented by: |
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| 16 | DEVON P. PHELPS Financial Legal Examiner |
| 17 | Approved by: |
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| 19 | CHARLES E. CLARK |
| 20 | Enforcement Chief |
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| 24 | CONSENT ORDER 7 DEPARTMENT OF FINANCIAL INSTITUTIONS C-12-1002-13-C001 Division of Consumer Services Kevin Gardner, Inc. d/b/a Snohomish Mortgage Company. PO Box 41200 |

Kevin E. Gardner, and Laura L. LaCombe

Olympia, WA 98504-1200 (360) 902-8703

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| 2 | Laura L. LaCombe | | <u>6/10/13</u> Date |
| 3 | Individually | | Date |
| 4 | | | |
| 5 | Andrew G. Yates, WSBA No. 34239 | | Date |
| 6 | Lane Powell, PC Attorney for Respondents | | |
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| 12 | | | DEBORAH BORTNER Director, Division of Consumer Services |
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| 14 | Presented by: | | |
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| 16 | DEVON P. PHELPS | | |
| | Financial Legal Examiner | | |
| 17 | Approved by: | | |
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| 19 | CHARLES E. CLARK | | |
| 20 | Enforcement Chief | | |
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| 24 | CONSENT ORDER | 7 | DEPARTMENT OF FINANCIAL INSTITUTIONS |
| | C-12-1002-13-CO01 Kevin Gardner, Inc. d/b/a Snohomish Mortgage Company, Kevin E Gardner, and Laura L. LaCombe | , | Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 |

Olympia, WA 98504-1200 (360) 902-8703

STATE OF WASHINGTON DEPARTMENT OF FINANCIAL INSTITUTIONS DIVISION OF CONSUMER SERVICES

IN THE MATTER OF DETERMINING
Whether there has been a violation of the
Mortgage Broker Practices Act of Washington by:

KEVIN GARDNER, INC. D/B/A SNOHOMISH
MORTGAGE COMPANY,
KEVIN E. GARDNER, 50% Owner and
Designated Broker,
LAURA L. LACOMBE, 50% Owner, and
TIMOTHY CHIANGPRADIT, Loan Originator,

No. C-12-1002-12-SC01

STATEMENT OF CHARGES and NOTICE OF INTENTION TO ENTER AN ORDER TO REVOKE LICENSES, PROHIBIT FROM INDUSTRY, ORDER RESTITUTION, IMPOSE FINES, AND COLLECT INVESTIGATION FEE

Respondents.

INTRODUCTION

Pursuant to RCW 19.146.220 and RCW 19.146.223, the Director of the Department of Financial Institutions of the State of Washington (Director) is responsible for the administration of chapter 19.146 RCW, the Mortgage Broker Practices (Act). After having conducted an investigation pursuant to RCW 19.146.235, and based upon the facts available as of the date of this Statement of Charges, the Director, through his designee, Division of Consumer Services Director Deborah Bortner, institutes this proceeding and finds as follows:

I. FACTUAL ALLEGATIONS

1.1 Respondents.

A. Kevin Gardner, Inc. d/b/a Snohomish Mortgage Company (Snohomish

Mortgage) was licensed by the Department of Financial Institutions of the State of Washington (Department) to conduct business as a mortgage broker on or about March 10, 2006, and continues to be licensed to date. Respondent Snohomish Mortgage is licensed to conduct business from its main office at 1030 Avenue D, Suite 7, Snohomish, Washington.

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STATEMENT OF CHARGES C-12-1002-12-SC01 KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE, KEVIN E. GARDNER, LAURA L. LACOMBE, AND TIMOTHY CHIANGPRADIT DEPARTMENT OF FINANCIAL INSTITUTIONS
Division of Consumer Services
PO Box 41200
Olympia, WA 98504-1200
(360) 902-8703

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- В. Kevin E. Gardner (Gardner) is 50% Owner and Designated Broker of Respondent Snohomish Mortgage. Respondent Gardner was named Designated Broker of Respondent Snohomish Mortgage on or about March 10, 2006, and continues to be Designated Broker to date. Respondent Gardner was licensed by the Department to conduct business as a loan originator on or about January 17, 2007, and continues to be licensed to date.
 - C. Laura L. LaCombe (LaCombe) is 50% Owner of Respondent Snohomish Mortgage.
- D. Timothy Chiangpradit (Chiangpradit) was licensed by the Department to conduct business as a loan originator on or about May 25, 2007, and continues to be licensed to date.
- 1.2 Examination. The Department conducted an on-site examination of Respondent Snohomish Mortgage from April 16, 2012, through April 19, 2012. The scope of this examination included a review of Respondent Snohomish Mortgage's business practices from January 1, 2010, through January 31, 2012, and included a review of 23 loan files and five withdrawn or denied files.
- Failure to Comply with the Director's Authority to Conduct Examinations. On or about 1.3 November 22, 2011, the Department requested a list of all Washington loans originated, brokered, funded, purchased, serviced, or sold between October 1, 2009 and October 31, 2011. Respondents Snohomish Mortgage, Gardner, and LaCombe failed to disclose at least one loan they had originated.
- 1.4 Misrepresentation of Borrower Information. In at least one loan, Respondent Chiangpradit misrepresented the borrowers' intent of primary occupancy by completing a refinance and purchase transaction within less than a month for the same borrowers on different properties while identifying both properties as owner-occupied.
- Collecting Unlawful Fees. In one loan, Respondents Snohomish Mortgage, Gardner, and 1.5 LaCombe failed to disclose owner's title insurance on the GFE but collected this fee from the borrower at closing. In a second loan, the total fees for required services not selected by the borrower

increased by more than 10%, in violation of the Real Estate Settlement Procedures Act (RESPA). STATEMENT OF CHARGES DEPARTMENT OF FINANCIAL INSTITUTIONS C-12-1002-12-SC01 Division of Consumer Services KEVIN GARDNER, INC. D/B/A SNOHOMISH PO Box 41200 Olympia, WA 98504-1200

(360) 902-8703

MORTGAGE, KEVIN E. GARDNER, LAURA Ł. LACOMBE, AND TIMOTHY CHIANGPRADIT

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STATEMENT OF CHARGES C-12-1002-12-SC01

KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE, KEVIN E. GARDNER, LAURA L. LACOMBE, AND TIMOTHY CHIANGPRADIT

In two other loans, the loan origination fee in Block 1 improperly increased from the GFE to the HUD-1 Settlement Statement in violation of RESPA.

1.6 Failure to Properly Provide State and Federal Disclosures.

- A. Failure to Provide Accurate One-Page Summary Loan Disclosure Document.

 In at least two loans, Respondents Snohomish Mortgage, Gardner, and LaCombe did not provide an accurate one-page disclosure summary.
- B. Failure to Provide Accurate Good Faith Estimate (GFE). In at least 17 loans, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide an accurate GFE.
- C. Failure to Properly Provide Rate Lock Agreement. In at least two loans,
 Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide a Rate Lock
 Agreement to the borrowers. In at least four other loans, Respondents Snohomish Mortgage,
 Gardner, and LaCombe failed to reissue a Rate Lock Agreement after a lock extension. In at least
 six other loans, Respondents Snohomish Mortgage, Gardner, and LaCombe provided a Rate Lock
 Agreement that was inaccurately completed.
- D. Failure to Provide Accurate Adjustable Rate Mortgage Disclosure. In at least one loan, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide an accurate Adjustable-Rate Mortgage Disclosure to the borrower.
- E. Failure to Provide Accurate Truth-in-Lending (TIL) Disclosure Statements. In at least six loans, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide accurate TILs to the boπowers.
- F. Failure to Provide Accurate Privacy Policy Disclosure and Opt-Out Notice. In at least two loans, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to provide accurate Privacy Policy Disclosures and Opt-Out Notices to the borrowers.

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- Failure to Provide Accurate Equal Credit Opportunity Act (ECOA) Notice. In at least seven loans, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to properly identify the name and address of the federal agency that administers compliance with the ECOA on the ECOA Notice to the borrowers.
- Deceptive Disclosures. In at least three loans, Respondents Snohomish Mortgage, 1.7 Gardner, and LaCombe provided incomplete or blank disclosures which the borrower signed. In one of those loans, Respondents Snohomish Mortgage, Gardner, and LaCombe also provided disclosures or forms with inaccurate information relating to the borrowers' loan program.

1.8 Advertising.

- Failure to Display NMLS Number and Provide Link to NMLS. As of April 16, A. 2012, Respondent Snohomish Mortgage, Gardner, and LaCombe's Facebook page used its trade name, Snohomish Mortgage, but did not display Respondent Snohomish Mortgage's NMLS number. In addition, Respondents Snohomish Mortgage, Gardner, and LaCombe's primary website, www.snohomishmtg.com, did not provide a link to the NMLS consumer access web site page for the company.
- B. Failure to Display Loan Originator NMLS Numbers. As of April 16, 2012, Respondents Snohomish Mortgage, Gardner, and LaCombe's sandwich board outside Respondent Snohomish Mortgage's office and three print ads did not include loan originator NMLS numbers immediately following the loan originator's name for two of its loan originators.
- C. Advertising "Lowest" Rates. As of April 16, 2012, two pages on Respondents Snohomish Mortgage, Gardner, and LaCombe's web site and one page on social media advertised using the words "lowest rate(s)."
 - Failure to Disclose Additional Credit Terms. As of April 16, 2012, Respondents D.

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STATEMENT OF CHARGES C-12-1002-12-\$C01 KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE, KEVIN E. GARDNER, LAURA L. LACOMBE, AND TIMOTHY CHLANGPRADIT

advertisements on a sandwich board outside Respondent Snohomish Mortgage's office and in a print advertisement.

- E. Failure to Maintain Advertisement Records. Respondents Snohomish Mortgage, Gardner, and LaCombe failed to maintain a history of its advertisements and corresponding lender rate sheets for the preceding 25 months.
- 1.9 Failure to Maintain Books and Records. In at least three loan files, Respondents Snohomish Mortgage, Gardner, and LaCombe failed to retain all loan documents. To the extent that Respondents Snohomish Mortgage, Gardner, and LaCombe may claim that documents not found in loan files were provided, then Respondents Snohomish Mortgage, Gardner, and LaCombe failed to maintain accurate and current books and records.
- On-Going Investigation. The Department's investigation into the alleged violations of the Act by Respondents continues to date.

II. GROUNDS FOR ENTRY OF ORDER

2.1 Responsibility of Designated Broker. Pursuant to RCW 19.146.200(3), every licensed mortgage broker must at all times have a designate broker responsible for all activities of the mortgage broker in conducting the business of a mortgage broker. A designated broker, principal, or owner who has supervisory authority over a mortgage broker is responsible for a licensee's, employee's, or independent contractor's violations of the Act if: the designated broker, principal, or owner directs or instructs the conduct or, with knowledge of the specific conduct, approves or allows the conduct; or the designated broker, principal, or owner who has supervisory authority over the licensed mortgage broker knows or by the exercise of reasonable care and inquiry should have known of the conduct, at a time when its consequences can be avoided or mitigated and fails to take reasonable remedial action.

STATEMENT OF CHARGES C-12-1002-12-SC01 KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE, KEVIN E. GARDNER, LAURA L. LACOMBE, AND TIMOTHY CHIANGPRADIT

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Section I above, Respondents Snohomish Mortgage, Gardner, and LaCombe are in apparent violation DEPARTMENT OF FINANCIAL INSTITUTIONS Division of Consumer Services PO Box 41200 Olympia, WA 98504-1200 (360) 902-8703

of RCW 19.146.0201(2), (7), and (11), WAC 208-660-180(9), WAC 208-660-350(24), WAC 208-660-440(5) and (7), WAC 208-660-446, and WAC 208-660-450(1)(b) and (3)(a) for failing to provide the NMLS unique identifier for Respondent Snohomish Mortgage when using its trade name, failing to provide a link to the NMLS page for Respondent Snohomish Mortgage on its website, failing to provide the NMLS unique identifier for at least two loan originators on its sandwich board and in print advertisements, advertising using the words "lowest rate(s)" on its website and Facebook page, failing to disclose additional credit terms in print advertisements, and failing to maintain a history of its advertisements and corresponding lender rate sheets for the preceding 25 months.

2.8 Requirement to Maintain Accurate and Current Books and Records. Based on the

Factual Allegations set forth in Section I above, to the extent that Respondents Snohomish Mortgage, Gardner, and LaCombe claim to have completed or provided those documents which could not be found in the examined loan files, Respondents Snohomish Mortgage, Gardner, and LaCombe are in apparent violation of RCW 19.146.060(2) and WAC 208-660-450 for failing to keep all books and records in a location that is on file with and readily available to the Department until at least twenty-five months have elapsed following the effective period to which the books and records relate.

III. AUTHORITY TO IMPOSE SANCTIONS

- 3.1 Authority to Revoke License. Pursuant to RCW 19.146.220(2), the Director may revoke licenses for any violation of the Act.
- 3.2 Authority to Prohibit from Industry. Pursuant to RCW 19.146.220(5), the Director may issue orders removing from office or prohibiting from participation in the conduct of the affairs of a licensed mortgage broker, or both, any officer, principal, employee, or loan originator of any licensed mortgage broker or any person subject to licensing under the Act for any violation of RCW 19.146.0201(1) through (9), RCW 19.146.030, and RCW 19.146.060.

- 4.7 Respondents Kevin Gardner Inc. d/b/a Snohomish Mortgage, Kevin E. Gardner, and Laura L. LaCombe jointly and severally pay an investigation fee which as of the date of this Statement of Charges totals \$1,152.
- 4.8 Respondents Kevin Gardner, Inc. d/b/a Snohomish Mortgage, Kevin E. Gardner, and Laura L. LaCombe maintain records in compliance with the Act and provide the Department with the location of the books, records and other information relating to Respondent Kevin Gardner, Inc. d/b/a Snohomish Mortgage's mortgage broker business, and the name, address and telephone number of the individual responsible for maintenance of such records in compliance with the Act.

V. AUTHORITY AND PROCEDURE

This Statement of Charges is entered pursuant to the provisions of RCW 19.146.220, RCW 19.146.221, RCW 19.146.223, and RCW 19.146.230, and is subject to the provisions of chapter 34.05 RCW (The Administrative Procedure Act). Respondents may make a written request for a hearing as set forth in the NOTICE OF OPPORTUNITY TO DEFEND AND OPPORTUNITY FOR HEARING accompanying this Statement of Charges.

Dated this 14th day of March, 2013.



Director
Division of Consumer Services
Department of Financial Institutions

Presented by:

DEVON P. PHELPS (V)
Financial Legal Examiner

Approved by:



CHARLES E. CLARK Enforcement Chief

STATEMENT OF CHARGES C-12-1002-12-SC01 KEVIN GARDNER, INC. D/B/A SNOHOMISH MORTGAGE, KEVIN E. GARDNER, LAURA L. LACOMBE, AND TIMOTHY CHIANGPRADIT

RESTITUTION

Loan Number from HUD-1 Borrower Amount \$1,290.24 \$3,999.27 \$105.00

Appendix A- Restitution

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